




Learning Objectives




- Perform Nucleus 6 upgrades for Nucleus 22 recipients in an efficient manner, to optimize patient outcomes.
- Effectively counsel recipients on the functional aspects of their upgrade.
- Implement programming adjustments to address the most common patient feedback encountered when upgrading from previous technology.








Cochlear's Lifetime Support



WSP, Spectra, ESPri™22, ESPri™3G, Freedom®, CP900

Key Benefits for Nucleus 22 Implant Users 

 Hearing Performance For users of Esprit 3G, Spectra (IIDR of 40 dB, Dual-microphones) SmartSound® iQ - SCAN - Noise reduction (Wind & Background)	 Connectivity Cochlear™ Wireless Accessories - Phone Clip - Mini Microphone - TV Streamer	 Water Protection Aqua+* - Waterproof housing - Aqua+ Coil (N22)	 Reliability Innovations - P21 nanocoating - Titanium connectors - Stronger plastic - IP57 rating - Modular coil & cable	 Control and Management Remotes - CR230 Remote Assistant - CR210 Remote Control
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SNR-MR and WNR are approved for use with any recipient ages 6 years and older, who is able to 1) complete objective speech perception testing in quiet and in noise in order to determine and document performance 2) report a preference for different program settings. SCAN is FDA approved for use with any recipient age 6 years old and older, to be used at the discretion of the recipient/parent/caregiver.
*The Nucleus 6 Sound Processor with the Nucleus Aqua+ is water resistant to level IP68 of the International Standard IEC60529. This water protection only applies when you use the Nucleus Aqua+ and rechargeable batteries without the acoustic component.

People are very open-minded about new things,
as long as they are exactly like the old ones.

Charles F. Kettering

Source: <http://people-equation.com/no-leadership-title-you-can-still-influence-change>

Unique Population 




- Discuss recipient's goals and your goals for the upgrade experience


Holly today, with one of our Sydney-based research audiologists

About the Nucleus 22 Implant

Hear now. And always.




About the Nucleus 22 Implant



What makes the Nucleus 22 unique?

No telemetry capability




What does it mean for you & your patients?



The CP900 for N22 sound processors **cannot**:

- run impedance test
- perform compliance measurement
- detect 'Coil off' status
- allow 'Auto Processor Off' option
- log the time of coil off the implant

About the Nucleus 22 Implant



What is different about the N22 coil?

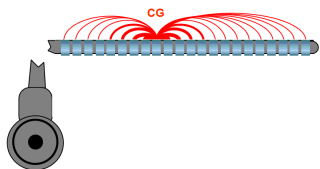
 <p>N22</p> <p>2.5 MHz transmission frequency</p> <p>Coils (N22)</p>	 <p>C124M C124R Series C124RE Series C1500 Series C1422</p> <p>5.0 MHz transmission frequency</p> <p>Standard Coils</p>
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Programming the Nucleus 22

- SPeak is the only sound coding strategy
 - Uses up to 20 channels
- Stimulation modes: Bipolar (BP, BP+1, etc.), CG, Variable Mode, or Pseudomonopolar
 - Your upgrade patients will not likely need changes to stimulation mode
- When re-MAPping, each T and C must be measured individually as interpolation is not allowed in the software
 - If patient was recently programmed, consider simply converting
- Gain adjustments may have been made if recipient does not use ADRO (ADRO available in Freedom only)
 - Reducing gains = less likely channel will be chosen for stimulation
 - Increasing gains = more likely channel will be stimulated

Common Ground Mode


- Most diagnostic for short and open circuits
 - Allows you to isolate individual electrodes
 - Historically used with children to monitor individual electrodes
 - You may see patients in this mode; recommend maintaining “as is”



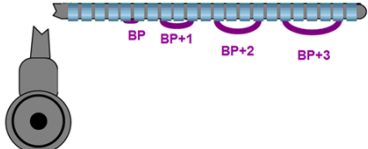
Bipolar Mode

- The wider the BP mode the more neural elements are recruited
- The wider the BP mode the less current you need to stimulate
- Wider modes often used to work around facial nerve stimulation and out of compliance electrodes
- Note that *new* Nucleus 22 processor MAPs will default to BP+3, but that may not be the mode historically used by the recipient
 - Typically convert from current processor’s MAP as opposed to creating a brand new MAP
 - If you must create a new MAP, obtain CDX or a print-out of old MAP
 - > Otherwise, pitch percept may be different


Variable Mode



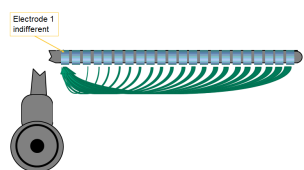
- Combinations of different bipolar modes in the same MAP
- With variable mode you must be mindful of pitch perceptions and may need to do pitch ranking




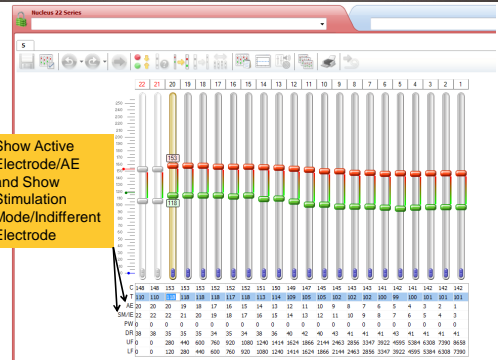
Pseudomonopolar Mode



- All active electrodes reference back to one indifferent electrode
- Usually the electrode closest to the cochleostomy acts as the indifferent
- Advantages:
 - Broadest bipolar mode possible
 - Work around facial stimulation and out of compliance



How will you know?

Show Active Electrode/AE and Show Stimulation Mode/Indifferent Electrode

	22	21	20	19	18	17	16	15	14	13	12	11	10	9	8	7	6	5	4	3	2	1
AE	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
SM	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20
FW	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
DR	30	35	35	34	35	34	30	30	40	40	40	40	40	40	40	40	40	40	40	40	40	40
LF	0	200	440	800	760	500	1000	1240	1414	1624	1866	2144	2433	2836	3347	3922	4595	5384	6300	7300	8400	
LF	0	120	280	440	600	760	920	1080	1240	1414	1624	1866	2144	2433	2836	3347	3922	4595	5384	6300	7300	7900

Why are some channel numbers in red?

Any channel in which the active electrode is not the same as the channel number will be shown in red.

C/D	0	0	0	0	190	172	173	169	196	197	195	188	190	193	189	171	171	160	165	165		
F	0	0	0	0	100	170	147	146	137	160	162	160	137	154	155	157	150	140	140	143	143	
AE D2	21	20	19	18	18	15	14	13	12	11	10	9	8	7	6	6	5	5	3	3		
SM/E	CG	CG	CG	CG	20	19	18	18	16	15	14	13	12	11	10	9	9	8	8	6	6	
PW	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
DR	0	0	0	0	30	20	25	25	32	36	35	33	31	36	38	32	21	21	20	22	22	
UF	0	0	0	0	311	488	666	844	1022	1200	1377	1571	1805	2073	2382	2736	3174	3719	4358	5105	5982	7008
LF	0	0	0	0	133	311	488	666	844	1022	1200	1377	1571	1805	2073	2382	2736	3174	3719	4358	5105	5982

Why does Pulse Width (PW) = 0?

Stimulus Level or ESPril Stimulus Level in use
Typical for N22
Pulse width varies automatically
The higher the SL or ESL, the wider the Pulse Width


C/D	0	0	0	0	190	190	172	173	169	196	197	195	188	190	193	189	171	171	160	165	165	
F	0	0	0	0	100	170	147	146	137	160	162	160	137	154	155	157	150	140	140	143	143	
AE D2	21	20	19	18	18	15	14	13	12	11	10	9	8	7	6	6	5	5	3	3		
SM/E	CG	CG	CG	CG	20	19	18	18	16	15	14	13	12	11	10	9	9	8	8	6	6	
PW	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
DR	0	0	0	0	30	20	25	25	32	36	35	33	31	36	38	32	21	21	20	22	22	
UF	0	0	0	0	311	488	666	844	1022	1200	1377	1571	1805	2073	2382	2736	3174	3719	4358	5105	5982	7008
LF	0	0	0	0	133	311	488	666	844	1022	1200	1377	1571	1805	2073	2382	2736	3174	3719	4358	5105	5982

Frequency Allocation Table (FAT)

- There are three FAT which will not directly convert to the Nucleus 6
 - 120 Hz to 8658 Hz becomes 120 Hz to 7938 Hz
 - > Counsel on difference; likely to be acceptable
 - 133 Hz to 9620 Hz becomes 133 Hz to 7938 Hz
 - > If necessary, can create a Custom FAT & disable 2 most basal channels to keep same frequency-to-channel allocation for the 133-7938 Hz range as was in older processor
 - 150 Hz to 10823 Hz becomes 150 Hz to 7938 Hz
 - > If necessary, can create a Custom FAT & disable 2 most basal channels to keep the same frequency-to-channel allocation for the 150-7938 Hz range as was in older processor

Setting up for Nucleus 6 for N22 Upgrades


Hear now. And always.



Processor and Remote Choices

CP910 or CP920:

- Consider whether the recipient is likely to use wired accessories, now that we have the wireless options




Will wired accessories be used?

Will the low profile CP920 cable sit better?

CR230 or CR210:

- Consider whether the recipient wants or needs the CR230 Remote Assistant, or if the CR210 fits their lifestyle better




Will full functionality be useful?

Can activate Wireless Accessories

Magnet Strength

Which magnet strength to order?

- Mostly all recipients can use the same magnet strength



Usually same magnet strength

CP900 Series Magnets (1/2M to 5M)

CP900 Series Coil (N22 6M) (integrated)

Tip!
Ensure you have multiple strengths available in the event the recipient's strength has changed

Coil Differences

CP900 Series

- Modular cable
- No visible external inscription

Freedom®

- Integrated cable with green plug
- Inscription on underside of coil

ESPrIt™ 3G

CP900 Series Coil (N22) in Detail

Serial number in the magnet housing (ends with "N22")

Green connector for coil cable





Uses regular CP910 or CP920 coil cable

Battery Considerations

Cochlear Americas includes 3 Batteries in the N6 for Nucleus 22 upgrade configuration, and recommends Standard Rechargeables for this population.

Battery suitability for current users of 3 zinc air batteries	2 zinc air	Standard Rechargeable
 ≥ 2 days	✓	✓✓
 < 2 days	50% of users are unable to use disposable batteries ✗	✓

Programming Preparation




CP910 | CP920
Sound Processors

CP900 Series Coil
(N22)

- When was the last programming visit and is the current MAP in your database?
- Consider obtaining CDX file if patient is new to your clinic
 - Especially if processor is older than Freedom

Programming the CP900 for Nucleus 22 Implant Users



Hear now. And always.

Conversion Process – From Freedom®




The MAP conversion will involve 1 step:

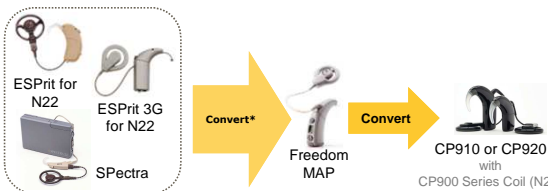


Freedom MAP → Convert → CP910 or CP920 with CP900 Series Coil (N22)

Conversion Process – From Older Processor



The MAP conversion will involve 2 steps:



ESPrIt for N22
ESPrIt 3G for N22
Spectra

Convert*

Freedom MAP


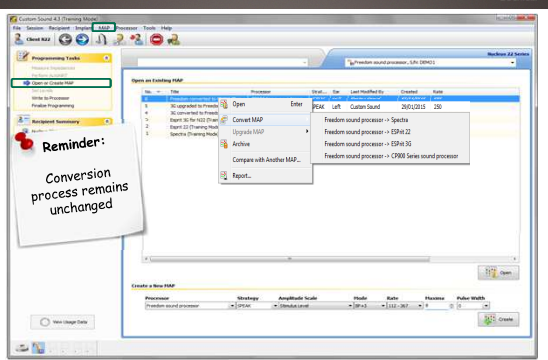
Convert

CP910 or CP920 with CP900 Series Coil (N22)

* Choose 'Convert' to keep the Frequency Allocation Table unchanged whenever possible


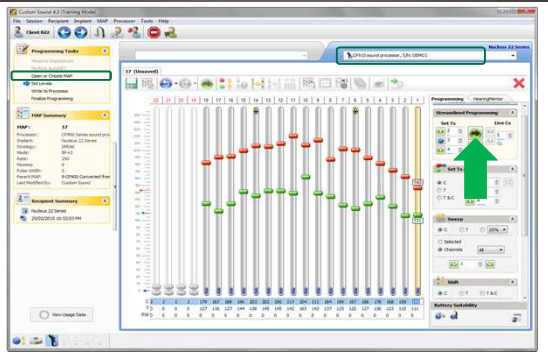
TIP: You don't need an actual Freedom SP

Convert from Freedom to CP900 Series

Reminder: Conversion process remains unchanged

Go Live with Converted MAP

Go Live: Prompt to Optimize Power

Reminder:
Do not skip this step

Go Live: Prompt to Optimize Power

Compliance...
Custom Sound is measuring the coil thickness and optimizing power for this recipient. Please wait.

Go Live: Review MAP Settings

Use Program Settings

Volume: Security:

Audibility: Start with new MAP (MAGS) New (Default) Rollback (Last available MAP) Last (SOS)

New Reduction: Background (SOS) First (SOS)

Write to Processor

Program 1: MAP 12 SPEAK 2000, SCAN, Volume 5-12

Program 2: MAP 12 SPEAK 2000, Number 2, Volume 5-12

Program 3: MAP Empty, Volume 5-12

Program 4: MAP Empty, Volume 5-12

CUSTOMIZED if needed

SCAN Program – Option to Turn ASC Off

When to use:

With recipients who have expressed a preference for not having ASC enabled in the past.

Alternatively, you may offer 'ASC Less' for these recipients to try first.

ASC is recommended for recipients who are accustomed to using it, when creating a 'SCAN On' program.

SCAN Off Programs

Note that Whisper is available only in conjunction with ADRO

Check Processor Configuration Options

Reminder:
There is no 'Auto Processor Off'

CP900 'Soft MAP Start' Option

What is the 'Soft MAP Start' option?
It's a customized, slow increase of the MAP's volume every time the processor is turned on and coil is on the implant.

Who would benefit from it?
Recipients who have reported experiencing discomfort or sensitivity to the electrical stimulation when they first start listening with the sound processor in the day.

CP900 Series Sound Processor ONLY

CP900 'Soft MAP Start' Option

How does it work?
The electrical stimulation increases from threshold up to applied volume of the MAP.

How do I implement it?
Select the duration (from 2 seconds to 10 minutes). Adjust as needed based on the recipient's needs.

What is the 'Soft MAP Start' default duration?
Zero seconds, off by default.

<http://cid-jira.cochlear.com/browse/FIT-17936>

Estimate Battery Life Prompt: Coil on Head

Custom Sound 4.7 (Training Mode)

File Session Recipient Implant MAP Processor Tools Help

Check N22

Programming Tasks

Recipient Summary

Windows 23 Series

LRX0233-B01023M

Program 1: MAP

Program 2: MAP

Program 3: MAP

Program 4: MAP

Windows 23 Series

Is the recipient's coil on the implant?

To estimate battery life, Custom Sound requires the coil to be placed on the magnet. Do not disconnect the coil for an estimated battery life.

OK Cancel

17 17

Head

Check Estimated Battery Life

Custom Sound 4.7 (Training Mode)

File Session Recipient Implant MAP Processor Tools Help

Check N22

Programming Tasks

Recipient Summary

Windows 23 Series

LRX0233-B01023M

Program 1: MAP

Program 2: MAP

Program 3: MAP

Program 4: MAP

Windows 23 Series

Estimated Minimum Battery Life

Report based on averaged data. This is a worst-case scenario of battery use, based on assumptions and trends.

Battery	Hours	Battery	Hours
Standard Power program	11	Standard Power program	11
Standard Power program	4	Standard Power program	4
Auto power TSS	1	Auto power TSS	1

Auto power TSS

Auto power TSS

17 17

Head

Counsel recipient on battery usage

Counsel on any other relevant recommendation

Data Usage for N22 Users

The Data Viewer will not display coil off time (due to lack of back telemetry). Instead, it will display as 'battery flat', meaning that the processor was turned on but no stimulation to the implant occurred, as not enough power was available.

Off air 10.1 hrs

Speech 2.0 hrs

On air 12.7 hrs

Battery flat 1.2 hrs

Time on Air
Daily average

Tip!
Remind the recipient to turn the sound processor off when removing from the head.

Prepare the CR230 for N22 Users

Update the CR230 software in Custom Sound® 4.3
 - to enable pairing the CR230 with the CP900 Series Coil (N22)

The CR210 is ready for use

Recipient Orientation

Pair CP900 (N22) Coil with CR230 Remote Assistant within 25 seconds

Tips:
Should the pairing not work...

- ensure that the pairing takes place *within 25 seconds of turning processor on*
- ensure that the CR230 has been upgraded (not required for the CR210)

Recipient Orientation

Optimizing battery life

Turning processor on and off

- The Sound Processor power consumption with the coil decoupled from the implant is significantly greater than when it is coupled to the implant.
- A small number of recipients may notice that the Sound Processor shuts down with a battery empty alarm soon after it is turned on.

- > Instruct recipient to place coil on head promptly.
- > Similarly, instruct the recipient to turn it off promptly.

Recipient Orientation



Optimizing battery life

- Counsel the recipient to **always turn the processor off while the coil is still on the head**, particularly those with a lower battery life estimate.



Step 1
'Turn off'



Step 2
'Remove'

Tip!
Practice identifying lower button by touch

Battery Life - Expectations




Counseling for recipients with Wireless Accessories

- Provide appropriate expectation on battery life**
 - When streaming through a Wireless Accessory, the sound processor will consume a more significant amount of power from the battery.
 - Recommend to always use a Standard Rechargeable Battery when streaming from Wireless Accessories, as they have the most power.





Other Considerations



- If a remote was not chosen, use the upper button on the sound processor to initiate Mini Microphone or TV Streamer use (after first pairing)

Single User Mini Microphone/Accessory button


- If bilateral, consider keeping programs the same on both sides.



Recipient Orientation

What is different for Nucleus® 22 implant recipients?

- The processor light table is slightly different than shown in the CR230 Remote Assistant User Guide.
- See 'Supplement for N22 Implants'

MODE	TYPE OF INDICATION				
	Key Press	Alert	Pair Coil	Microphone activity	Telecoil/Accessory/FM
Child	Yes	Yes *	Yes	Yes	Yes
Meritor	Yes	Yes *	Yes	No	No
Adult	No	No	No	No	No
Suspend	No	No	No	No	No

* you will not see the orange flashing light that warns you when your coil is off your implant


Summary of Typical Fitting Workflow

Hear now. And always.




CP900 for N22 Fitting Workflow


Prepare | Update
Convert / Adjust
Battery | Pair
Counsel

- Prepare CP900 for N22**, connecting magnet to coil; coil to cable, and cable to sound processor.
- Update the CR230 Remote Assistant in Custom Sound®**
- Connect new CP900 to Custom Sound®**
 - N22 coil on recipient's head



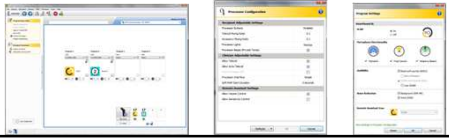
CP900 for N22 Fitting Workflow 


Prepare | Update | **Convert / Adjust** | Battery | Pair | Counsel

- Convert recipient's current MAP to a CP900 Series Sound Processor (or to Freedom® first as required)
 
- Go live in the new CP900 MAP
 - Custom Sound® will optimize the Power Level for the CP900 with the new N22 coil by measuring the skin flap before going live when you click Yes.
 
 - Check whether the volume and sensitivity are very different to the original MAP to counsel the recipient. Allow generous time in live mode to promote acclimatization, before making any adjustments based on initial impression. Perhaps use this time to show the CP900 Quick Guide and other components.
 

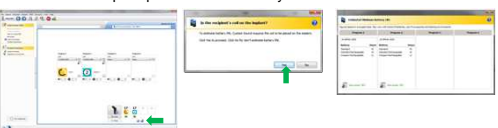

CP900 for N22 Fitting Workflow 


Prepare | Update | **Convert / Adjust** | Battery | Pair | Counsel

- Save MAP and write MAP notes on what adjustments, if any, were made when converting original
 
- For users of processor prior to Freedom®, consider creating a customized program similar to original MAP (TSPL defaults 25 dB)
 
- Write MAP to processor. Consider any customization of the Processor Configuration or Program Settings
 

CP900 for N22 fitting workflow 

Prepare | Update | **Battery | Pair** | Counsel

- Click on battery icon to view 'Estimated Minimum Battery Life'. Click 'Yes' at the prompt to estimate battery life.
 
- Finalize Programming session
- Pair CP900 Series Sound Processor with Remote Assistant / Remote Control (as applicable) showing recipient how to do it. [Remember the 25 second pairing window from turning the sound processor on]
 

CP900 for N22 Fitting Workflow 

Prepare | Update | Convert / Adjust | **Battery | Pair** | Counsel

12. Provide orientation on:

- Battery life
- How to optimize battery (turn off before removing coil from head)
- Program functionality (SCAN and custom)
- Sound processor use (automatic turn on)
- Maintenance (microphone cover, rechargeable batteries, Dry Aid Kit)
- Remote Assistant / Remote Control use
- Cochlear Wireless Accessories and Aqua+



N22 Upgrade Support Materials 

CP900 Series for Nucleus® 22

Cochlear Supplement for N22 Implants

myCochlear

N22 Programming Guidelines

N22 Supplemental IFU

myCochlear Clinic



N22 N6 Upgrade Quick Guide

The Communication Corner


www.Cochlear.com/US/CommCorner

Quick Guide

The Communication Corner

Resources to improve listening, encourage conversations, and instill confidence so that you can achieve your best.



Lifetime Commitment 

As you explore the world of sound around you, know that you are not alone. You are part of the Cochlear Family. We are here, providing the resources and support you need now and for years to come.

myCochlear Recipient

myCochlear gives you access to secure, personalized information, online tools and support resources to help you make the most of your hearing life with Cochlear and your new sound processor.

myCochlear.com/US
Recipient Support and Technical Services

Our Recipient Support Center is located in Denver, Colorado where you can reach a helpful and highly-trained customer service agent from 6am to 6pm (MST), Monday through Friday.

1-800-483-3123
customer@cochlear.com